

How-to Guide for Renewing 24/25 Season Tickets

- 1) Once logged into your ticketing account, you will find on the front page stating 'Your Current Seat'. You are to click into 'open reservation details' to initiate purchasing on your season ticket seat.

Welcome to your account. You'll be able to perform a number of tasks, such as:

- Purchase Match Tickets and Season Tickets
- Edit your details and download your match tickets
- Add friends and family into your network

The dashboard below shows an list of files where action is required; this may be to pay for orders or reservations or to confirm options requested.

File	Actions
819851	Open reservation details

- ACCOUNT SETTINGS
 - Profile and payment methods
 - Password
 - Addresses
- COMMUNITY
 - Friends and family
 - Ticket Reservations
- Log out

- 2) Clicking into this will open up the file, where to purchase your seat click 'Buy My Ticket'.

File number	819851
Channel	Back Office
Status	Booking
File contact	AFCW Ticket (111366)
Created	Monday, 22 April 2024 - 12:57
File amount	£ 510.00

[BUY MY TICKET](#) [PRINT FILE SUMMARY](#)

- 3) The option for Box Office Collection or Standard Mail will appear with the supporter needing to select a method of delivery/collection. While the delivery date notes thirty days', the cards will not be delivered until June/July.

1. Delivery 2. Summary 3. Payment 4. Confirmation

Delivery method

Please select a delivery method

Delivery method	Delivery date	Cost of delivery
<input checked="" type="radio"/> Box Office Collection Stadium Collection	Immediately	Free
<input type="radio"/> Standard Mail Tickets sent by mail to your home address	Immediately	£2.50

Delivery amount: £0.00

[X CANCEL ORDER](#) [Continue](#)

4) The payment option appears after this. Once this is clicked, long card number, expiry date, full name are required to fill out. Credit or debit cards can be used (VISA or Mastercard).

Payment

Payment method **Credit Card** DIRECT DEBIT - 9 MONTHLY PAYMENTS

Amount due £ 510.00 I have read and accept the [terms and conditions](#).

[PROCEED TO PAYMENT](#) [CANCEL ORDER](#)

Card number *
Please enter your card number here

Expiration date *
month ▼ year ▼

Card owner *
Please enter your name here

Security code (CVV) *
●

Save this card for future payments

[X CANCEL ORDER](#) [PAY NOW](#)

Alternatively, the direct debit method could be used. This is in 9 monthly instalments from August to April (inclusive), with payment taken on the 1st of each month.

Payment

Payment method Credit Card DIRECT DEBIT - 9 MONTHLY PAYMENTS

Direct Debit Mandate Information

- With this agreement, payment is taken in 9 instalments.
- Payment will be taken on the 1st of every month.
- First payment will be taken in August 2024

Amount due **£ 510.00**

I have read and accept the [terms and conditions](#).

PROCEED TO PAYMENT

CANCEL ORDER

Bank details are entered via a direct debit form. The form provides full information on how much money is taken at what times of the month. The supporter needs to enter: sort code, account number and full address. Please ensure that your bank address matches the address attached to your ticketing account to ensure the mandate is set up correctly.

Payment schedule

A Direct Debit payment is due in respect of the Direct Debit Instruction for £56.00 and will be collected on, or just after, the 1st of August 2024. Further payments of £56.00 will then be collected on, or just after, the 1st of each month until March 2025. The last payment of £62.00 will then be collected on, or just after the 1st of April 2025.

Amount

First amount	Regular amount	Last amount
56.00	56.00	62.00

Start date	Frequency	Interval
01/08/2024	Monthly	1

Number of payments

9

Bank account information

Name of account holder(s)

Sort code Account number

[Click here to view Direct Debit Guarantee](#)



If experiencing issues regarding setting up a direct debit, please contact us via email or telephone for the team to assist ensuring the payment plan is created.

By phone: You can also renew your Season Ticket by calling our Ticket Office on 020 3988 7863. Ticket office will be open Monday-Friday 10am-4pm.

Email: fans can email tickets@afcwimbledon.ltd.uk with their ticketing enquiries so that we can arrange a call back.